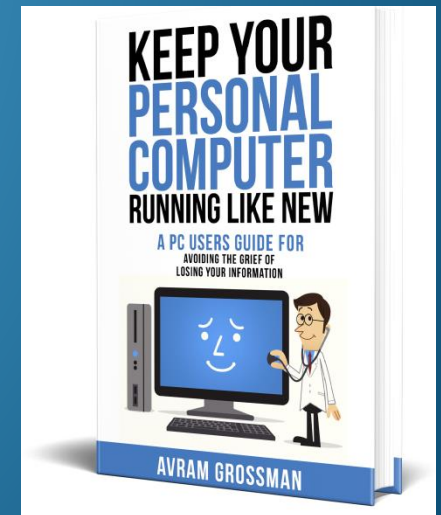


KEEP YOUR PERSONAL COMPUTER Running Like New

A PC Users Guide for
Avoiding the Grief of Losing Your
Information

By Avram Grossman

Available on [Amazon.com](https://www.amazon.com)



About the Author

- Avram Grossman / President & CTO
- E-Novative, Inc.
Web development, IT Consulting since 1999
- Samsung North America / *Technology Business Manager*
- Toshiba America, Inc. / *Director of R&D*
- Inventor of Universal *One-For-All Remote*
- I've been designing, building and programming since I was knee-high to a soldering iron. I love technology.



Consulting and IT Services Experience Counts

- “The only source of knowledge is experience.”
Albert Einstein
- “Nothing ever becomes real till it is experienced.”
John Keats
- “Experience is the teacher of all things.”
Julius Caesar
- “Learn from every mistake, because every experience particularly your mistakes, are there to teach you and force you into being more of who you are.”
Oprah Winfrey

Consulting and IT Services Experience Counts

- European Tech Support, Intel International AS5 (IBM360/158) Mainframe.
- Computer Automation
- Eagle Computer
- Protostar Electronics
- Toshiba America
- Samsung America
- E-Novative, Inc. since 1999

Introduction to Keep Your PC Running Like New

This book is for you!

- Why would you want your PC to run like new?
- What information is on your PC that you want to keep?
- Are you doing regular backups of your data?
- You are an IT person, but there are always new things to learn.

Introduction to Keep Your PC Running Like New

This book is for your user group classes!

- Do you teach your members how to use their computers properly?
- Do you enjoy receiving emails for basic issues?
- What takes less time – your members backing up their systems and data, or helping them rebuild their computers from the ground up?
- They will still get in touch with you but will now know how to explain what is going on.

Keep Your PC Running Like New

- **Hardware**
 - The Chassis
 - The Power Supply
 - The Motherboard
 - Cooling fans
 - The Hard Drive
 - USB Ports
 - Firmware (BIOS and O/S)

Keep Your PC Running Like New

- **When things work correctly**
 - Turning on the power
 - Signing in
 - What is the microprocessor doing?
 - Task Manager – looking inside at the operating system

Keep Your PC Running Like New

- **What can go wrong?**
 - Excessive heat
 - Dust
 - Power to the computer
 - Surge protectors, battery backup devices
 - The disk drive / hard disk errors
 - Disk drives travel 657,000 miles per year
 - Backing up your data
 - USB local / in the cloud

Keep Your PC Running Like New

- **Looking inside your PC**
 - Shutting down properly
 - Disconnecting the cables
 - Opening the chassis.
 - Cleaning dust out of your PC
 - (see video)

Keep Your PC Running Like New

- **PC Software**
 - Why is my PC running slowly?
 - System Programs
 - Applications, Processes and Services
 - Task Manager
 - Malware and Cybersecurity

Keep Your PC Running Like New

- **PC Software**
 - Choosing an antivirus program
 - Virus scanners
 - Cookies, Malware, and Trojans
 - Operating System cleanup
 - Application cleanup
 - Windows Updates

Keep Your PC Running Like New

- We don't always immediately understand new concepts when presented to us.
- Keep an open mind, listen and pay attention, ask questions, be patient.
- One day you might remember something that someone said, and the light will go on!
- “Ah ha, that's what he meant.”
- Knowledge is power.
- You are the master of your Personal Computer

Questions?

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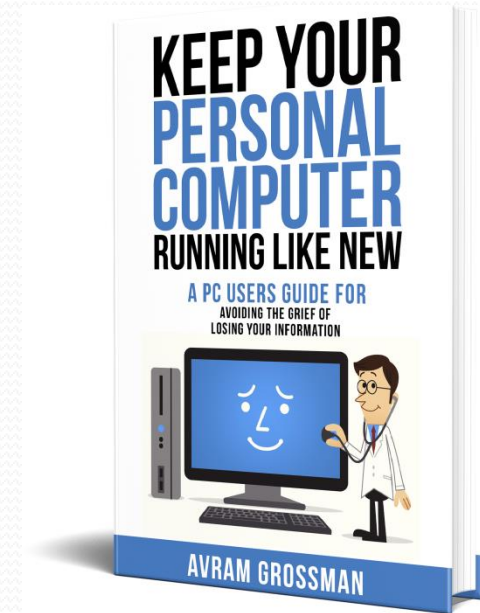
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